



LIGHT ARCHITECTURE SOLUTIONS  
FOR THE BUILDING ENVELOPE



# DANPALON WARRANTY

FOR DANPALON 8mm GAUGE, 10mm DUAL

“Danpalon” Polycarbonate panels are guaranteed, by its manufacturer, Dan Pal, to the original end user, subject to the conditions below, for a period of 10 (ten) years from the original date of purchase. The ten-year warranty relates to the following properties and applies only to clean and scratch-free panels.

- A. Light Transmission: the light transmission measured in accordance with ASTM-E-1175 shall decrease by no more than 6% (six percent) after ten years in comparison with the original value.
- B. Color: the color measured in accordance with ASTM D2244-89, E308-85 (AIR) shall change by no more than 10 (ten) units Delta E after 10 years in comparison with the original value.
- C. Breakage: In addition Danpalon 8mm, and Danpalon 10mm Dual are guaranteed, for a period of three years from original date of purchase to the original end user, subject to the conditions below, that no breakage shall occur due to the direct effect of weather conditions and impact due to hail. Pertaining to this warranty, impact refers to hail test simulation as per ASTM E-822-81 that in the practice of this test no penetration of hail stones will occur through the surface of the panel for hail stones smaller than 20mm in diameter that hit the surface at final velocity of up to 21 meters per second. This warranty does not cover impact failure caused by other intentional or non-intentional means.

## CONDITIONS

- 1. This warranty is valid for the original purchaser only.
- 2. Dan Pal’s sole obligation, whether in contract, in tort, or otherwise, shall be limited to replacing the panels or refunding the original purchase price at Dan Pal’s discretion. Dan Pal shall not be liable for consequential incidental, or special damages. Under no circumstances shall Dan Pal be liable for any amount greater than the purchased price (paid to Danpal) of the panels.
- 3. The warranty applies only to Danpalon panels fabricated, installed and cleaned according to Dan Pal’s recommendations.
- 4. This limited warranty does not apply to Danpalon products that have been scratched, abraded or exposed to harmful (corrosive) chemical influences.

- 5. Danpalon is protected on the exterior side against the adverse effects of weather and UV radiation. This warranty applies only where the panel is exposed solely on its protected side to the effects of weather and UV radiation.
- 6. The warranty period commences on the date of sale by the dealer. Please retain receipt as proof of purchase for any warranty claims.
- 7. This warranty specifically excludes Danpalon panels that have been formed or molded by vacuum or heat methods, unless done according to Dan Pal’s instructions and by a fabricator authorized in writing.
- 8. Every warranty claim must be submitted in writing to Dan Pal or their accredited agent within the warranty period and immediately after occurrence of the defect, enclosing the sales receipt and warranty. The claimant must certify that the conditions above have been fulfilled and must allow inspection within the warranty period. Dan Pal shall provide free Danpalon replacement panels. All inspections shall be done at Dan Pal’s laboratories at its expense and the end user will provide Dan Pal with samples upon request. Dan Pal may opt to refund the original panel purchase price. The failed Danpalon sheets must be returned to Dan Pal.

## EXCEPTIONS TO THIS WARRANTY ARE

Failure or damage resulting from vandalism, fire or natural disasters, disregard of storage or installation instructions, general negligence while working with the transporting panels, installations or structures not conforming to recognized standards or constructions, loss of light transmission caused by accumulation of dirt or lack of maintenance.

**THE WARRANTY STATED IN THIS PUBLICATION ARE IN LIEU OF ALL WARRANTIES (EXCEPT OF TITLE) WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR PURPOSE.**

## DANPALON WARRANTY REGISTRATION

Project Name: \_\_\_\_\_

Customer Name: \_\_\_\_\_

Installation Address: \_\_\_\_\_

Date: \_\_\_\_\_ Signature: \_\_\_\_\_

Product: \_\_\_\_\_

Dealers Name: \_\_\_\_\_ Date: \_\_\_\_\_

Quantity: \_\_\_\_\_

Date: \_\_\_\_\_ Signature: \_\_\_\_\_

DANPAL Invoice No.: \_\_\_\_\_