



LIGHT ARCHITECTURE SOLUTIONS
FOR THE BUILDING ENVELOPE

DANPAL WARRANTY

FOR DANPALON CONTROLITE®



“Controlite”® Polycarbonate adjustable daylight control system is guaranteed, by its manufacturer, Dan Pal, to the original end user, subject to the conditions below, for a period of up to 10 (ten) years (subject to the following) from the original date of purchase.

A. Controlite panel & louvers (identified by Dan Pal code 80060) warranted in accordance to the international limited 10 years warranty to Dan Pal’s Danpalon® products.

B. “Controlite parts”, all the components excluding the Controlite panel & louvers that consist the Controlite system and sold by Danpal.

Dan Pal warrants that, if the Controlite Parts are installed and operated in compliance with Dan Pal’s instructions, the Controlite Parts shall be free from defects in material and workmanship for a period of THREE (3) YEARS from the date of purchase from either Dan Pal or its nominated agents. During the first three (3) years after the date of purchase, Dan Pal’s sole obligation, whether in contact, in tort, or otherwise, shall be limited to replacement (supply of new part without any dismantling or installing reimbursement of costs) for any Controlite Parts which Dan Pal determines to be defective in material or workmanship under normal use and service and the other conditions of this warranty, at Dan Pal’s discretion.

WARRANTY EXCLUSIONS

This warranty will not apply at any of the following circumstances:

- Failure or operating difficulties due to accident, abuse, misuse, alteration of the Controlite Parts by the customer or non-compliance to Dan Pal’s instructions;
- Misapplication, exposure to elements of severe weather conditions which are not normal at the time of purchase and are set out in Danpalon® international warranty;
- Improper or insufficient handling, storage, installation, maintenance or service, or non-standard installations;
- The Controlite Parts have been scratched, abraded or exposed to harmful (corrosive) chemical or biological influences;
- As a result of lightning or use of electricity power which does not fully concur to Dan Pal’s instructions;

- Unauthorized modification or misuse, which were not specifically approved by Dan Pal in writing.
- Installations or structures not conforming to recognized standards or construction;

Dan Pal’s sole obligation, whether in contact, in tort, or otherwise, shall be limited to replacing the Controlite Parts or refunding the original purchase price at Dan Pal’s sole discretion and will not include labor and service work . Dan Pal shall not be liable for consequential incidental, or special damages. Under no circumstances shall Dan Pal be liable for any amount greater than the purchased price of the relevant Controlite Parts.

There are no implied warranties of merchantability or fitness for a particular purpose or other warranties, which extend beyond the description on the face hereof. Under no circumstances will Dan Pal be liable for costs of shipping, applicable taxes, or any incidental or consequential damages including, but not limited to, the payment of any costs or expenses of disassembly, removal or reinstallation of the Controlite Parts or any other part, any costs or expense relating for the reinstallation or damage or loss to other property.

PROCEDURE FOR CUSTOMER TO FOLLOW IN SEEKING PERFORMANCE UNDER THIS LIMITED WARRANTY

Written notice of any claim under this warranty must be given to Dan Pal or its respective nominated agent, promptly when discovered, and in any event, within the above-stated warranty period; The claimant must certify that the conditions above have been fulfilled and must allow Dan Pal’s inspection within the warranty period.

No warranty or warranties will apply in the absence of such notice. A claimant must send the suspected defective parts (or a sample) to Dan Pal’s laboratories for such inspection. Dan Pal reserves the full right to retain parts which were sent to its laboratory. All defective Controlite Parts must be returned to Dan Pal.

THE WARRANTY STATED IN THIS PUBLICATION ARE IN LIEU OF ALL WARRANTIES (EXCEPT OF TITLE) WRITTEN OR ORAL, STATUTORY, EXPRESSED OR IMPLIED, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR PURPOSE.

DANPAL® WARRANTY REGISTRATION

Project Name: _____

Customer Name: _____

Installation Address: _____

Date: _____ Signature: _____

Product: _____

Dealers Name: Date: _____

Quantity: _____

Date: _____ Signature: _____

DANPAL Invoice No.: _____